

Terms and Conditions for 2018 Season Ticket Holders:

Season Tickets are valid from Saturday 17th March to Saturday 27th October.

Season Tickets are valid for one season only. For example if you purchase a season ticket in July 2018, it will expire on 27th October and will not run until July 2019. To get the best value purchase your ticket early.

Season Tickets cannot be used to gain entry into our reduced temperate and unheated water swimming sessions.

Season Tickets are not valid for any additional opening outside of the advertise timetable i.e. Night Swims to Live Music, Mid Summer 24 hour swim (3:30 - 7:30 & 17:00 - 3:30)

Season ticket holders may bring up to 2 paying guest into a season ticket only session.

Season ticket holders are entitled to unlimited use of the pool and facilities. They are usually used primarily to gain entry to season ticket only sessions, which are usually quieter opposed to the public session.

On busy days season ticket holders will be required to clear the pool and pool area at the end of a season ticket session, in order to offer maximum capacity to the public sessions. This will be at the management's discretion.

However season ticket holders may be used to gain entry to public session, although on busy days you will be required to queue with the public to gain entry to the area.

Lost season tickets can be replaced at the pool office for a charge of £5.

Season ticket holder **MUST** present their ticket at the pool office upon entering the facility. We record your season ticket number for our usage figures.

All season ticket are NON refundable.

All terms and condition are at the management`s discretion and are correct as March 2018.

If you have any questions about any of the terms and condition please contact the pool management either via email info@hathersageswimmingpool.co.uk or call on 01433 650843