

Upon purchasing a Summer Season Ticket you agree to the following 2020 Summer Season Ticket Holders Terms and Conditions

Summer Season Tickets are valid from 1st April to 31st October 2020. Your season ticket will expire on 31st October no matter what date you purchase the membership. There is no reduction in price for season tickets purchased part way through the season.

Season tickets are valid for one season only. For example if you purchase a season ticket in July, it will expire on 31st October and will not run until July the following year. To get the best value purchase your ticket at the start of the summer season (1st April).

Summer season tickets can be used to gain entry to any Public Swim, Season Ticket Session, Adult's Only Swim, Aqua Fun Session, Master's Session. These sessions are timetabled, times are available online or from the pool office. We reserved the right to amend the timetable from time to time for events etc. at the manager's discretion.

Summer season tickets cannot be used to gain entry to Aqua Fit sessions (these sessions are £5 per session) or winter opening hours from 1st November to 31st March, a separate winter membership will be available to continue swimming during the winter opening timetable.

Summer season Tickets are not valid for any additional opening times outside of the advertised timetable i.e. Night Swims to Live Music, Mid Summer 24 hour swim (3:30 - 7:30 & 17:00 - 3:30) and any other events run outside of the 'normal' timetabled hours.

Summer season ticket holders may bring up to 2 paying guests into a season ticket only session; the guests must pay the normal admission price applicable. On a peak days if we clear the pool and pool area for the public session to take place these guests would also be required to clear the pool and pool area.

Summer season ticket holders are entitled to unlimited use of the pool and facilities from 1st April to 31st October. They are usually used primarily to gain entry to season ticket only sessions, which are usually quieter opposed to the public session.

On busy days season ticket holders will be required to clear the pool and pool area at the end of a season ticket session, in order to offer maximum capacity to the public sessions. This will be at the management's discretion. However season ticket holders may be used to gain entry to public session, although on busy days you will be required to queue with the public to gain entry to the area.

Lost season tickets can be replaced at the pool office for a charge of £5.

Season ticket holder **MUST** present their ticket at the pool office upon entering the facility. We record your season ticket number for our usage figures. All season tickets are **NON** refundable.

All terms and condition are at the management`s discretion and are correct as of February 2020.

If you have any questions about any of the terms and condition please contact the pool management either via email info@hathersageswimmingpool.co.uk or call on 01433 650843